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COVID-19 Protocols at Green Lake Conference Center

The health and well-being of our guests and staff is our highest priority! To decrease coronavirus risk, we are:

- Continuing to maintain our high standards of housekeeping and thorough cleaning, the foundation for preventing and spreading diseases.
- Providing contactless check-in and check-out for camping, many houses and cabins.
- Asking guests and staff to wear masks (exception for guests under two years old) or use a plexiglass shield when interacting with each other, i.e. at Kraft Centre for check-ins that require contact and other guest service needs.
- Posting signs in restrooms and common areas to encourage guests and staff to regularly and thoroughly wash their hands with soap and water or an alcohol-based rub and to avoid touching their eyes, nose and mouth.
- Converting soap and paper towel dispensers to touchless style.
- Increasing the use and frequency of disinfectant and sanitizer in indoor public spaces and on all hard surfaces in accommodations prior to guest arrival.
- Equipping staff with printed information on how to stop the spread of the disease, and what symptoms to watch for.
- Continuing to use disinfectant bleach on all linens and towels in every wash.
- Cleaning and sanitizing all surfaces in campground bathhouses twice a day.
- Wearing gloves and masks when cleaning public spaces.
- Reducing frequency of in-room housekeeping services by servicing only when guests are away from their accommodations to reduce or eliminate staff-guest interactions inside accommodations spaces.
- Across the conference center, using rubber gloves when cleaning and disinfecting frequently touched surfaces such as door handles.
- Asking guests and staff to stay home if they are unwell and/or have a fever.
- Reconfiguring room capacities to allow for social distancing
- Encouraging guests to explore our 900 acres and enjoy the fresh air and outdoor connection spaces.

Follow advice given by your healthcare provider, your national and local public health authority or your employer on how to protect yourself and others from COVID-19. We will continue to heed the advice of governments, public health authorities and medical professionals.

Updated: 6/17/2020